

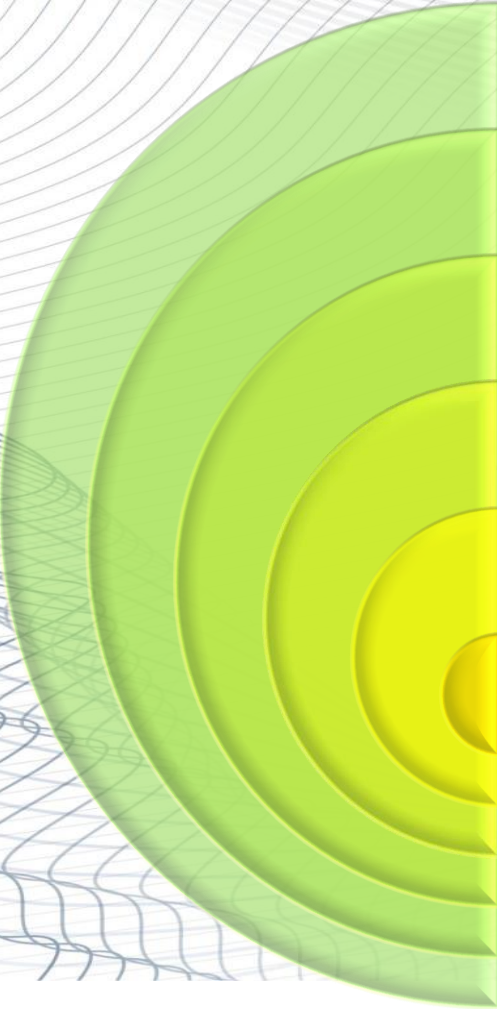
Solution Evaluation

Module - 8



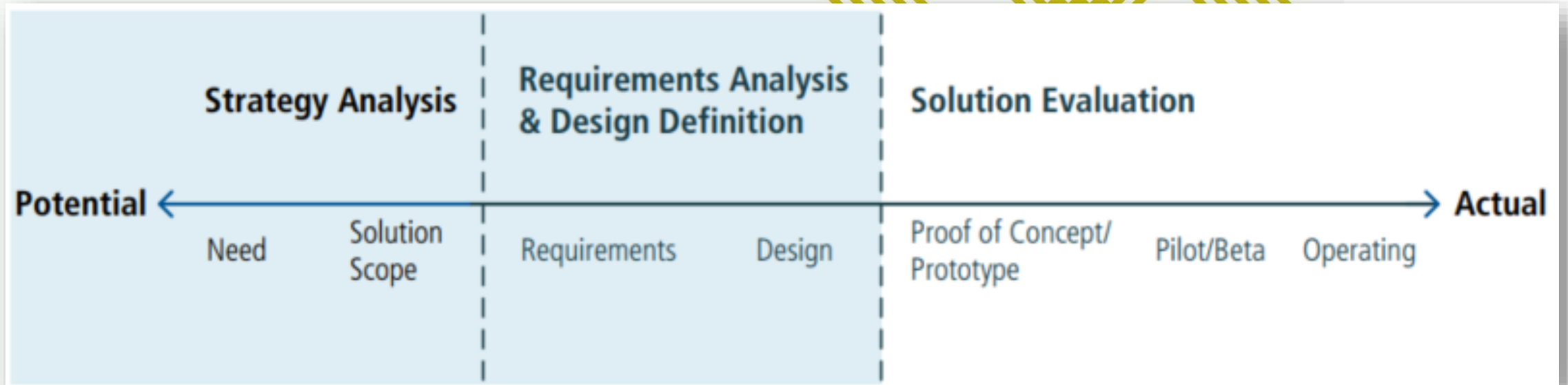
6 Knowledge Area

Describe the practice of business analysis as it is applied within the boundaries of a project or throughout enterprise evolution and continuous improvement



Business Analysis Planning & Monitoring
Elicitation & Collaboration
Requirements Life Cycle Management
Strategy Analysis
Requirement Analysis & Design Definition (RADD)
Solution Evaluation

Business Analysis Value Spectrum



SOLUTION EVALUATION

INPUTS

Implemented
Solution
(external)

6.1 Current State
Description

6.2 Business
Objectives

6.2 Potential
Value

TASKS

8.1 Measure Solution
Performance

8.2 Analyse Performance
Measures

8.3 Assess Solution Limitations

8.4 Assess Enterprise
Limitations

8.5 Recommend Actions to
Increase Solution Value

OUTPUTS

8.1 Solution Performance
Measures

8.2 Solution Performance
Analysis

8.3 Solution Limitations

8.4 Enterprise Limitations

8.5 Recommend Actions

—GUIDELINES/TOOLS—

Business Objectives
Change Strategy
Current State Description
Future State Description
Requirements (validated)
Risk Analysis Results
Solution Scope

Acceptance Criteria & Evaluation
Benchmarking & Market Analysis
Brainstorming
Business Rules Analysis
Business Case
Data Mining
Decision Analysis
Financial Analysis
Focus Groups

—TECHNIQUES—

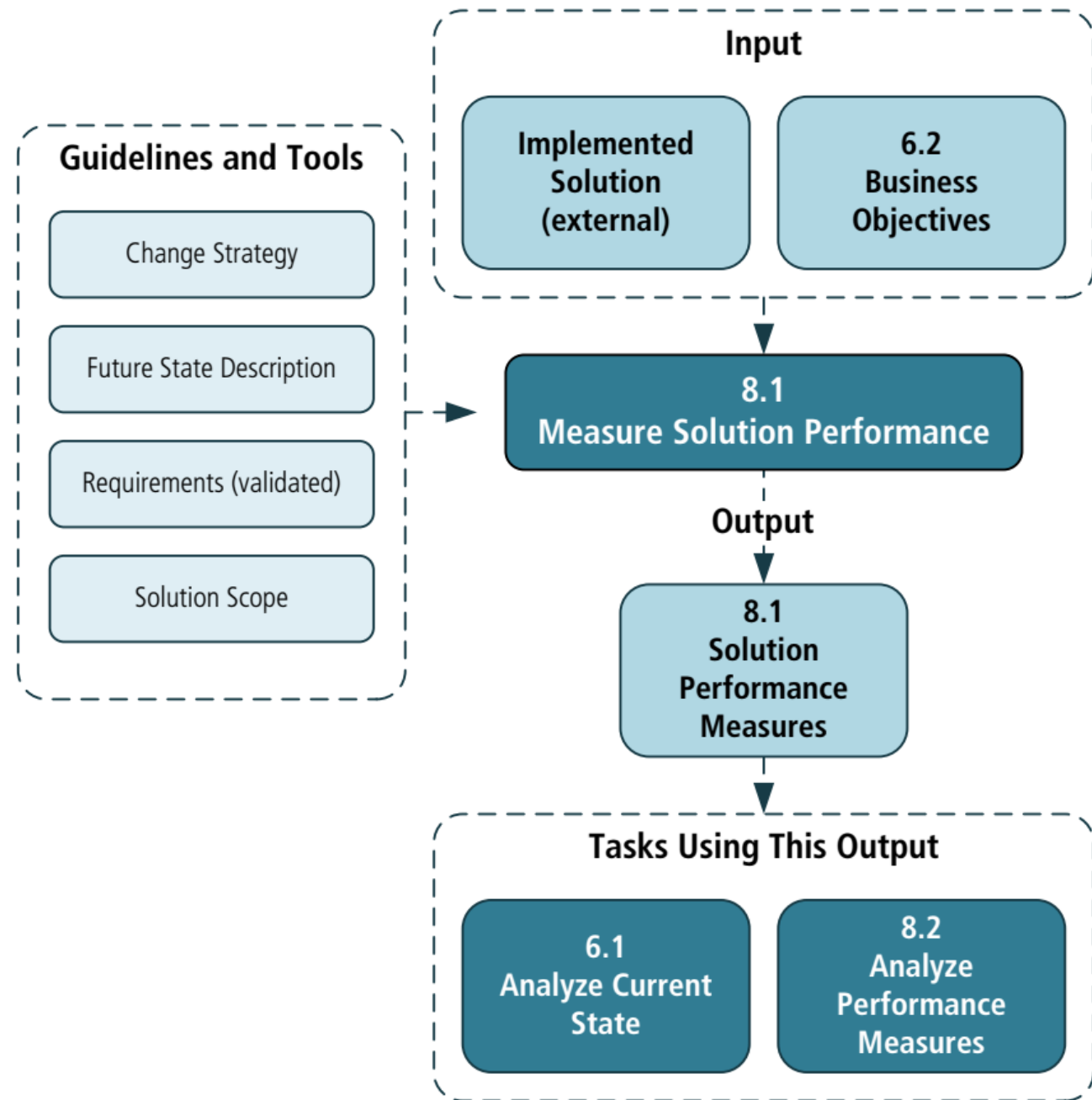
Interviews
Item Tracking
Lessons Learned
Metrics & KPIs
Non-Func. Reqs Analysis
Observation
Org. Modeling
Prioritisation
Process Analysis
Process Modeling

Prototyping
Risk Analysis & Mgmt
Roles & Permissions Matrix
Root Cause Analysis
Survey/Questionnaire
SWOT Analysis
Use Cases & Scenarios
Vendor Assessment
Workshops

8.1 Measure Solution Performance

Purpose

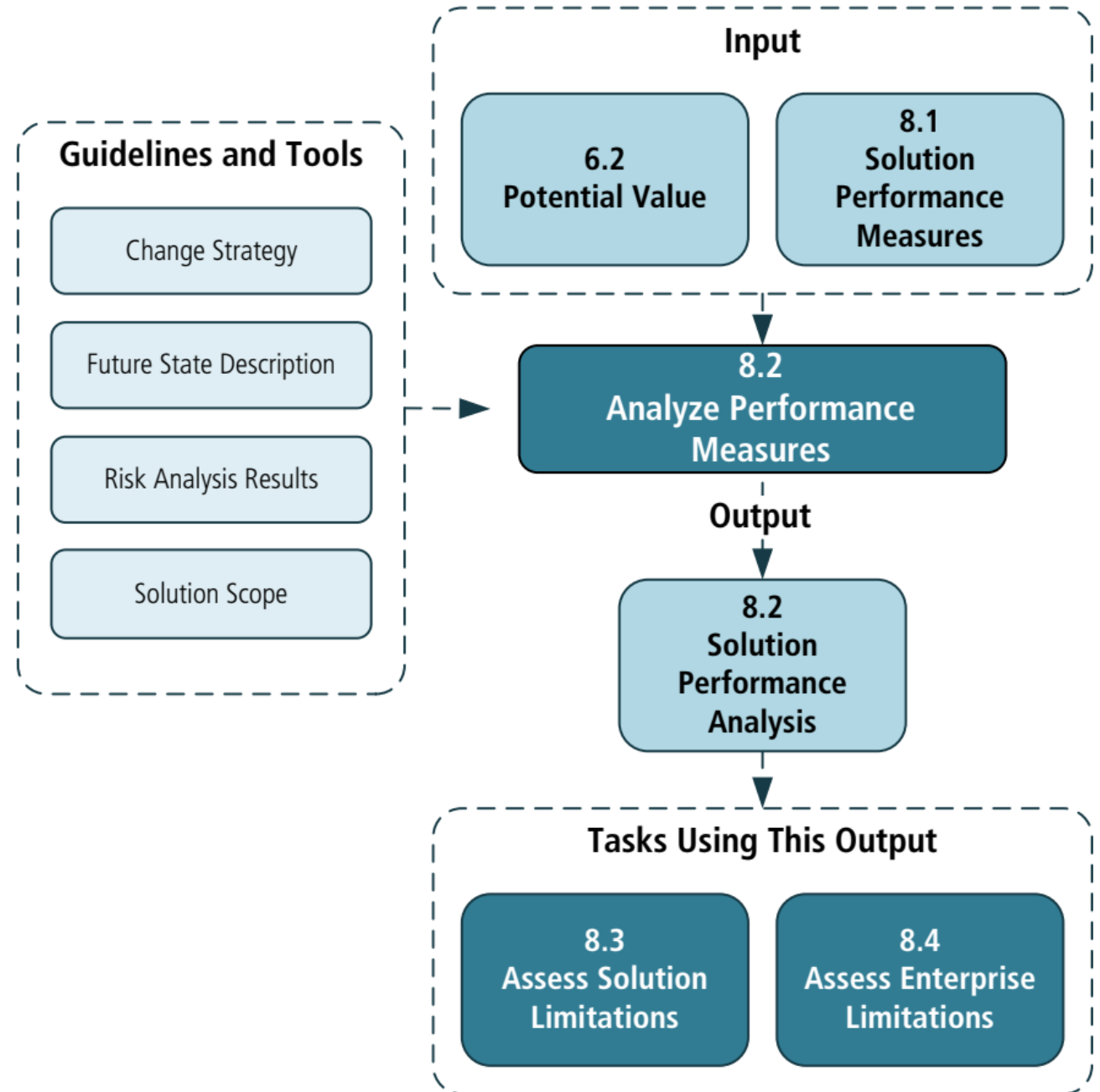
- to define performance measures and use the data collected to **evaluate the effectiveness** of a solution in relation to the value it brings



8.2 Analyze Performance Measures

Purpose

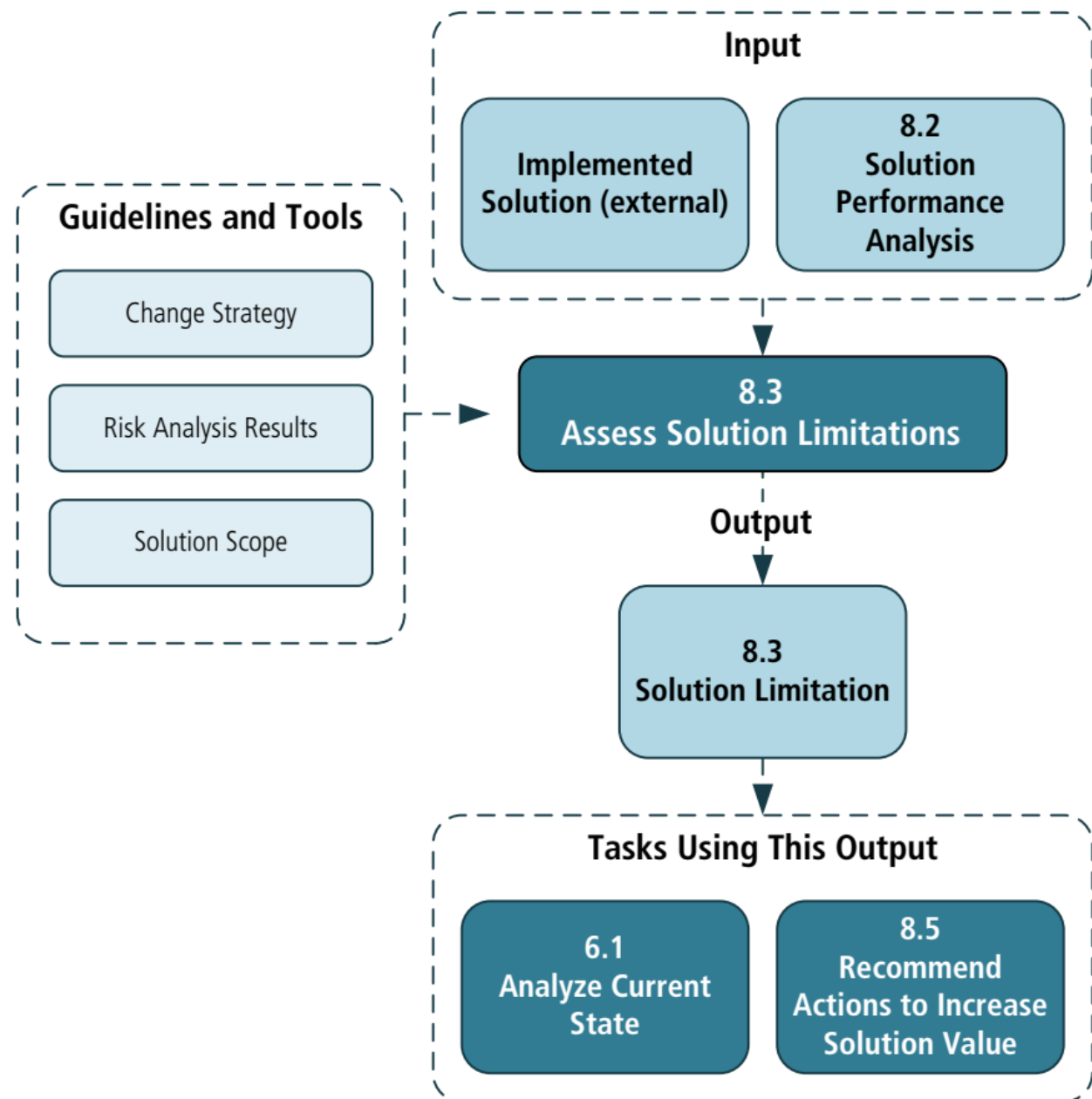
- to provide **insights into the performance** of a solution in relation to the value it brings.



8.3 Assess Solution Limitations

Purpose

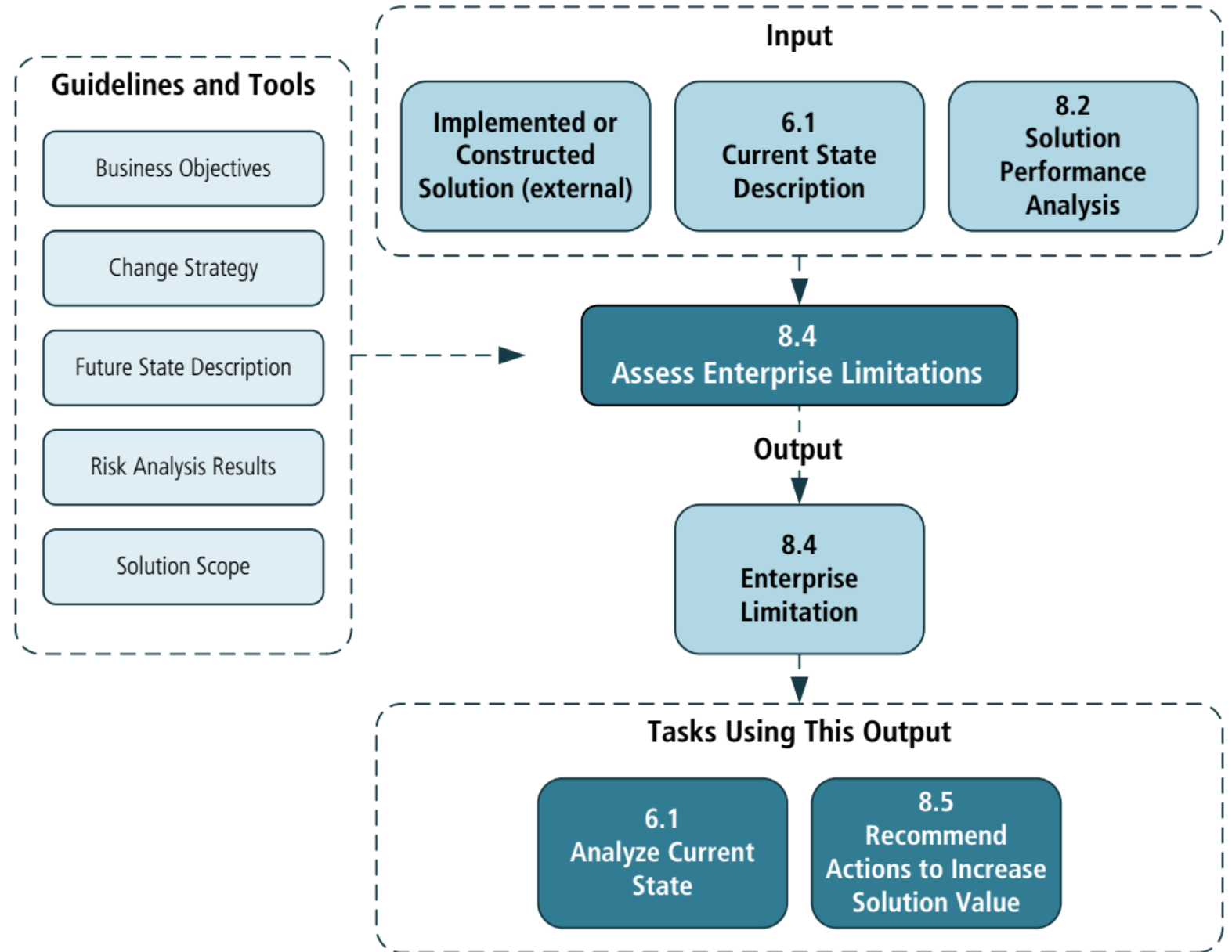
- to determine the **factors internal** to the solution that **restrict** the full realization of value.



8.4 Assess Enterprise Limitations

Purpose

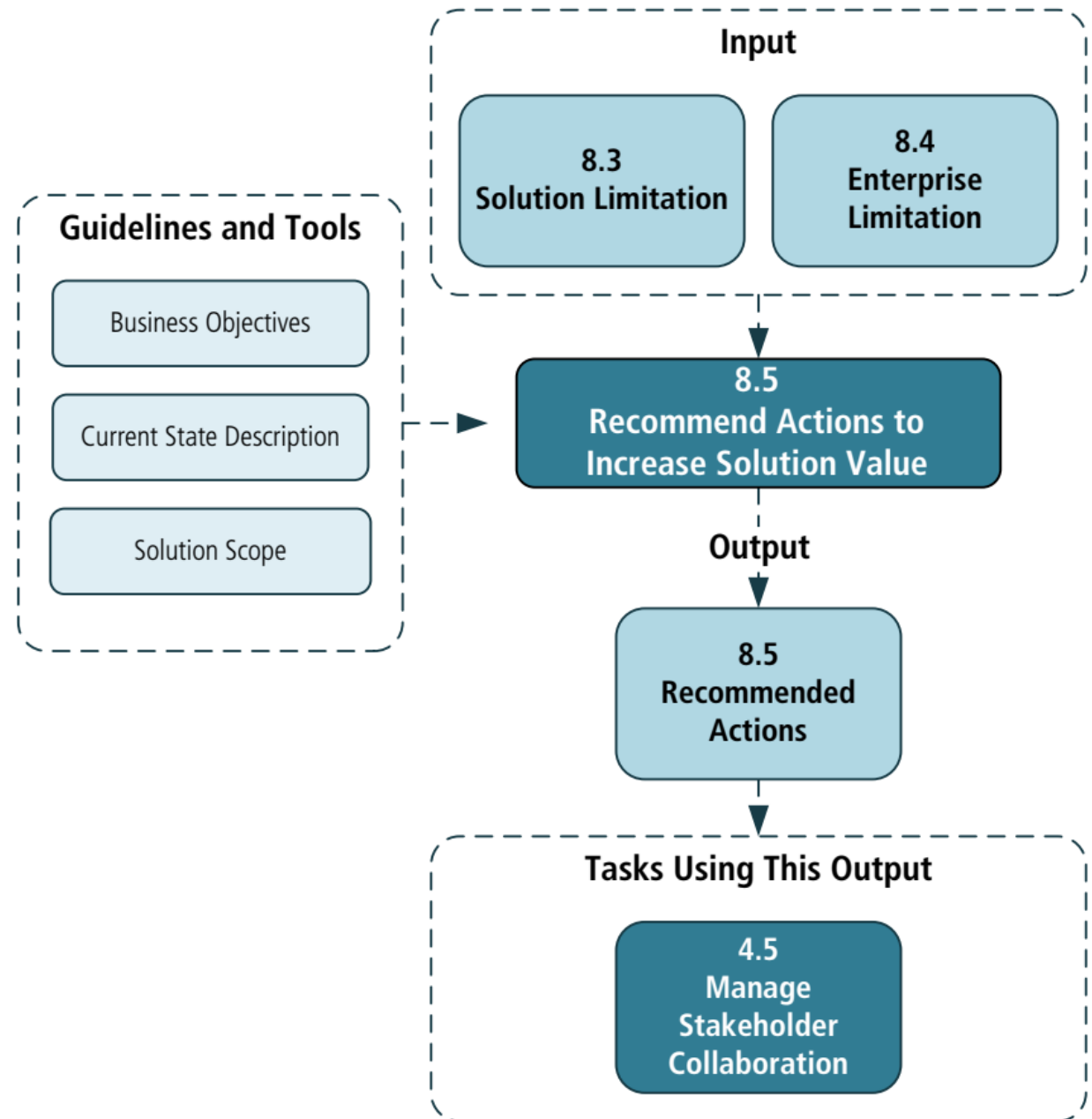
- to determine how **factors external** to the solution are **restricting** value realization.



8.5 Recommend Actions to Increase Solutions

Purpose

- to understand the **factors** that **create differences** between **potential value** and **actual value**, and to recommend a **course of action** to **align** them.





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